



penstocks (uk) ltd

Unit 6, Alan Bray Close, Hinckley, Leics, LE10 3BP

Quality Policy

AA-1-001

App 1-40

Purpose: To determine the scope & content of the Quality Management System

SCOPE

This documented Quality Management System is designed and maintained within the requirements of ISO 9001:2015 for Penstocks (UK) Ltd, Unit 6 Alan Bray Close, Hinckley, Leics, LE10 3BP

the design, manufacture and management of installation of penstocks and stop logs for the international water industry+

POLICY

Penstocks (UK) Ltd undertakes to be the preferred choice in our chosen market and will achieve this aim through the development of our products, our services and our employees within an environment of continuous improvement.

This will include:

- Timely delivery of products and services to meet our customer's requirements, ensuring that product is available for delivery on or before quoted dates;
- Advancement of product quality through design and materials in order to meet present and future customer expectations;
- Regular review of business risk assessments;
- Continuous improvement of our processes and systems;
- Ensuring our personnel are properly trained so they are better able to serve our customers;
- Providing a safe working environment;
- A commitment to comply with ISO 9001 and statutory, regulatory and other requirements;
- Working towards Penstocks (UK) Ltd company objectives.

This policy will be reviewed annually in April.